

Qwest Wholesale Change Management Process (CMP) Meeting Minutes

Meeting Minutes

CMP Monthly Systems Meeting
Wednesday, September 15, 2010

INTRODUCTIONS AND ANNOUNCEMENTS

Mark Coyne – Qwest began by asking if there were any additional participants that had joined the call.

PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)

Mark Coyne – Qwest asked if there were any additional questions or comments on the Prior Monthly Meeting Minutes. There were none.

NEW CRs INITIATED BY CLECs (ATTACHMENT B)

There were no new CLEC CRs for the September Systems CMP Meeting.

NEW CRs INITIATED BY QWEST (ATTACHMENT C)

SCR081910-1 Enhance CEMR Functionality to provide troubleshooting flow for Advanced Security Screen

Lisa Preble – Qwest indicated that Qwest will be adding a troubleshooting flow for the AIN feature - Advanced Security Screen located under the Features trouble type category. Lisa said this enhancement is for parity purposes and will provide correct troubleshooting steps and ticketing options for this feature. The expected delivery date is mid December 2010.

Mark Coyne – Qwest asked if there were any questions for Lisa. There were none.

SCR081910-2 CEMR – Where is my Tech status for Repair

Lisa Preble – Qwest presented this CR on behalf of Denise Martinez. Lisa indicated that currently, IMA provides Estimated Start Time for Installation status. This proposed functionality will additionally allow CEMR users to mechanically check tech status associated to repairs via CEMR rather than manually placing calls to the Centers. The expected delivery date is March/April 2011.

Mark Coyne – Qwest asked if there were any questions for Lisa. There were none.

SCR082610-1 Add additional Not Met Appointment Jeopardy Codes to Wholesale systems

Mark Coyne – Qwest presented this CR on behalf of Denise Martinez. Mark indicated that this CR will add several non-design Not Met Jeopardy codes (CA, CE, SI, HD, and HP) and definitions to IMA, Fax Gateway, and CRM. The requested date is April 18, 2011 associated with the IMA 30 release. Mark asked if there were any questions or comments. There were none.

SCR083010-1 Expand the SCA field to allow optional conditioning to be requested

Mark Coyne – Qwest presented this CR on behalf of Linda Harmon. Mark indicated that this CR is to enhance IMA to allow for the mechanization of requesting optional conditioning through the use of the SCA field on the LSR form. This will allow two new levels of conditioning to be available on unbundled loop specific to NC LXR-, LX-N and ADU-. Mark relayed the proposed implementation date is with IMA Release 30 on April 18, 2011.

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REGULATORY AND INDUSTRY GUIDELINE CHANGE REQUESTS (ATTACHMENT D)

There were no Regulatory and Industry Guideline CRs for the September Systems CMP Meeting.

CROSS OVER CRs (ATTACHMENT E)

There were no new Crossover CRs for the September Systems CMP Meeting.

WALK ON CHANGE REQUESTS (ATTACHMENT F)

SCR090910-1 Add 0B verification code to the CEMR help page

Lisa Preble – Qwest presented this CR on behalf of Denise Martinez. Lisa indicated that Qwest will add “0B” verification code in CEMR help page. 0B is CPE or HIGH RESISTANCE OPEN. Lisa relayed the Description associated with this code that is included in the CR.

Mark Coyne – Qwest asked if there were any questions for Lisa. There were none. Mark also relayed that this is a CEMR Online Help update only and that there is no coding change or LOE required. This change is targeted for the October 20, 2010. A system release notice will be going out shortly.

CRs TO CONSIDER FOR CLOSURE (ATTACHMENT G)

SCR011910-1RG FCC LNP Simple Port Request-Interval Reduction to One Business Day

Mark Coyne – Qwest indicated that Qwest is requesting to close this CR. Last month there were a number of XML migrations that were taking place mid August. They have been completed. There were some issues but they have all been resolved. Mark asked if there were any objections to closing this CR. There were none.

REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)

There were no Global Action Items for the September Systems CMP Meeting.

REVIEW ACTION ITEMS ASSOCIATED WITH CRs (ATTACHMENT I)

SCR071610-1 Client Self Test

Mark Coyne – Qwest indicated that from last month there were some questions on this CR as to whether unbundled loop was included in this request. A clarification call was held on August 30, 2010. The SME team investigated and there are no restrictions on the type of DS1s so unbundled loops are included within the original requirements. The LOE that was provided is 4375 to 4843 hours.

Laurie Roberson – Integra asked if this was under Attachment I.

Susan Lorence – Qwest said this information was not in that attachment since it was received after the System package was created. We wanted to provide the LOE that came back yesterday.

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Mark Coyne – Qwest indicated that we are letting you know the LOE and that unbundled loops are included in the requirements. Mark also relayed that we are considering a timeline for a potential trial that AT&T offered to participate in.

OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)

Mark Coyne – Qwest indicated this is a list of all outstanding requests. The new CRs that were presented today have been added to this list.

REVIEW DEPLOYING CHANGE REQUESTS (ATTACHMENT K)

SCR030110-1 Implementation of CABS BOS Version 50

Mark Coyne – Qwest indicated that the implementation date is September 18, 2010.

SCR050310-1IG ASOG 41 Industry Release/QORA and ASR Gateway Enhancements

Mark Coyne – Qwest indicated that the implementation date is September 20, 2010.

SCR060509-1 QORA - Allow Access to Multiple ACNAs

Mark Coyne – Qwest indicated that the implementation date is September 20, 2010.

PRODUCTION SUPPORT TICKETS (ATTACHMENT L)

Mark Coyne – Qwest relayed the last column provides the latest update for each ticket.

IMA RELEASE 30.0 PRIORITIZATION (ATTACHMENT M)

Mark Coyne – Qwest indicated that we have two candidates that were presented today. Mark said the spreadsheet indicates the available resources remains static at 6500 hours but that number can change and we will not know final number until we get closer to December.

WALK ON ITEMS (ATTACHMENT N)

Mark Coyne – Qwest reminded attendees of the October 20, 2010 Face to Face meeting in Denver at 1:00 p.m. MT to be held at 930 15th Street on the 6th Floor. He relayed attendees should check in at the guard desk of this building. The CMP CR submission deadline for the October meeting is October 6, 2010.

IMA 28.0 Edit

Mindy Chapman – Neustar indicated with IMA 28.0 there was an edit implemented for simple port requiring zip code. Mindy indicated that this edit was lifted and is that correct.

Janean Van Dusen – Qwest indicated that is correct

Mindy Chapman – Neustar indicated that the notice says it could be re-established at some point. Mindy said she still has the edit in place and was wondering if she should lift it or not if it is going to be put back in by Qwest in another month or so.

Janean Van Dusen – Qwest indicated that it will not be soon but maybe by the beginning of next year. We will provide a notification on that.

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Mindy Chapman – Neustar asked if there is a production support ticket and are you looking at making sure that zip code is more consistent in your pre-order so that you can re-implement it?

Janean Van Dusen – Qwest indicated no that we have to look at the IMA rules to validate zip codes and re-engineer those.

Jeff Sonnier – Sprint asked what fields are you validating and if it is just the TN.

Janean Van Dusen – Qwest indicated we are validating on the other 13 fields.

Jeff Sonnier – Sprint indicated the FCC order specifies four fields: account number, telephone number, zip code and passcode if applicable. Jeff asked if TN is the only one of the 4 FCC required fields.

Janean Van Dusen – Qwest indicated that we would be validating on the TN or AN which are generally the same.

IMA 29

Peter Cole – AT&T asked when IMA Release 29.0 will sunset. He said the web site indicates April 25, 2011 which is the same as IMA Release 28.0 sunset.

Susan Lorence – Qwest indicated she may have a typo. Susan said she thought it was 6 months or 180 days. Susan will put it in the meeting minutes if the date is not accurate.

Carrie Bousfield – Qwest indicated that the IMA 29.0 retirement date is October 2011 - 6 months after the next release.

Susan Lorence – Qwest indicated that it should be October 18, 2010.

Mark Coyne – Qwest indicated we will get that fixed on the web site. Mark asked if there were any other questions. There were none.

The September CMP meeting adjourned at 9:33 am MT.

Maintain Meeting Details

Meeting Name:	September 2010 Systems mtg	Type	Monthly Systems
Meeting Date	09/15/2010	Area	Wholesale System

Attendee	Company	Attendance Type
Bartlett, Angie	Integra	On Phone
Bloemke, Brenda	Comcast	On Phone
Bousfield, Carrie	Qwest Corporation	On Phone
Chapman, Mindy	Neustar Inc	On Phone
Cole, Peter	AT&T	On Phone
Coyne, Mark	Qwest Corporation	On Phone
Gomez, Lee	Qwest Corporation	On Phone
Hansen, John	Qwest Corporation	On Phone
Houston, Neil	Qwest Corporation	On Phone
James, Nicole	Qwest Corporation	On Phone
Kulesa, Jeanne	Synchronoss Technologies Inc.	On Phone
Lorence, Susan	Qwest Corporation	On Phone
Pang, Bennet	Comcast	On Phone
Preble, Lisa	Qwest Corporation	On Phone
Roberson, Laurie	Integra	On Phone
Ruiz, Rachel	Qwest Corporation	On Phone
Slominski, Doug	Qwest Corporation	On Phone
Sonnier, Jeff	Sprint	On Phone
Stewart, Karen	Qwest Corporation	On Phone
Van Dusen, Janean	Qwest Corporation	On Phone
Williams, Susan	Qwest Corporation	On Phone