

# Meeting Minutes

**CMP Monthly Systems Meeting  
Wednesday, November 18, 2009**

## **INTRODUCTIONS AND ANNOUNCEMENTS**

Mark Coyne-Qwest began the meeting by asking if there were any additional participants that had joined the call.

### **PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)**

Mark Coyne-Qwest asked if there were any additional questions or comments on the Prior Monthly Meeting Minutes.

Bonnie Johnson-Integra pointed out that in the systems meeting attendee list for October, the attendees that attended the face-to-face meeting were listed as being on the phone instead of in person.

Lynn Stecklein-Qwest said she would get the October system attendees list updated.

### **NEW CRS INITIATED BY CLECs (ATTACHMENT B)**

#### **SCR102209-1EX IMA V25 in Production Support**

Dave Burley-Verizon Business said they are requesting that IMA v25 continue to be supported for an additional 30 calendar days (May 16, 2010). Verizon Business would like to upgrade from IMA v25 (our current OSS interface version) to IMA v27 in late April or early May 2010. There are requesting this so that it fits into their 2010 planning.

Lynn Stecklein-Qwest conducted the vote for this request.

A vote of 'Yes' will indicate a preference that IMA 25.0 continue to be supported for an additional 30 calendar days (From April 10, 2010 to May 16, 2010)

A vote of 'No' will indicate a preference that IMA 25.0 NOT be extended an additional 30 calendar days (From April 10, 2010 to May 16, 2010)

Section 16.4 of the CMP document, this vote will be held to a unanimous standard because the request seeks a change to the established CMP timelines for a Qwest originated systems timeline change.

E-mail votes received:

Integra, Comcast, Home Town Solutions, tw telecom, PAETEC – All voted Yes

Velocity Telephone and Liberty Bell Telecom – Abstained

Lynn asked if anyone else on the bridge wanted to cast their vote.

Verizon Business – Yes

Covad – Yes

Qwest - No.

Bonnie Johnson-Integra asked why Qwest voted No.

Dawn Beck-Qwest said that due to resource constraints, Qwest can't support the extension of IMA 25.0.

Lynn Stecklein-Qwest said as stated earlier, a unanimous vote was required, therefore, this request will not be granted.

A vote disposition will be sent within 5 days.

**11/24/09 Comments received from Jim Hickle, Velocity Telephone Inc.**

**Please add the following comments to the meeting minutes for this CMP Vote and send to all participants:**

The result of this vote is the type of vote results that makes the entire CMP process look like a complete waste of time for all concerned. A true wholesale provider would have found a way to work with its wholesale customer rather than being the ONLY entity to vote no and responding with a short and non-responsive “due to resource restraints” as you did. A compromise by both parties would have been appropriate or at least a response that Verizon would have the option to provide reasonable compensation to Qwest for requesting the delay would have been more appropriate.

### **NEW CRs INITIATED BY QWEST (ATTACHMENT C)**

There were no new Qwest CRs for the November Systems CMP Meeting.

### **REGULATORY AND INDUSTRY GUIDELINE CHANGE REQUESTS (ATTACHMENT D)**

There were no new Regulatory or Industry CRs for the November Systems CMP Meeting.

### **CROSS OVER CRs (ATTACHMENT E)**

There were no new Crossover CRs for the November Systems CMP Meeting.

### **WALK ON CHANGE REQUESTS (ATTACHMENT F)**

There were no Walk On CRs for the November Systems CMP Meeting.

### **CRs TO CONSIDER FOR CLOSURE (ATTACHMENT G)**

**SCR022409-1IG Implementation of CAB BOS Version 49 for bill and Customer Service Record (CSR) data**

Mark Coyne-Qwest said this CR deployed on 10/17/09 and that we would like to close.

There was no objection.

**SCR010709-1 IMA FBDL Community Name Validation**

Mark Coyne-Qwest said this CR deployed on 10/19/09 and asked if there was any objection to closure.

Kim Isaacs-Integra said there are open tickets for this CR and would like to have the CR remain open.

**SCR010709-3 IMA LSTR (Listing Reconciliation) Enhancement**

Mark Coyne-Qwest said this CR deployed on 10/19/09 and asked if there was any objection to closure.

Kim Isaacs-Integra said there are open tickets for this CR and would like to have the CR remain open. She asked if Qwest had a date when these tickets would be fixed.

Mark Coyne-Qwest said we will look into Integra’s question.

**11/19/09 Update – See Attachment L in minutes for updates to production support tickets**

### **REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)**

There were no Global Action Items for the November Systems CMP Meeting.

### **REVIEW ACTION ITEMS ASSOCIATED WITH CRs (ATTACHMENT I)**

There were no new Action Items associated with CRs for the November Systems CMP Meeting.

## **OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)**

Mark Coyne-Qwest said this is a list of the current system CMP CRs.

## **REVIEW DEPLOYING CHANGE REQUESTS (ATTACHMENT K)**

### **SCR090909-1 Manual Retrieval of CEMR Archived Trouble Tickets**

Mark Coyne-Qwest said this will be implemented on 11/23/09 and that notices were sent out on the date changes.

## **PRODUCTION SUPPORT TICKETS (ATTACHMENT L)**

Mark Coyne-Qwest stated that this attachment contains the current Production Support Tickets. He said that tickets 1, 3 and 4 have workarounds and are still pending final resolution. Mark said that tickets 7 – 10 are associated with the 26.0 release. Mark also said that there is a patch scheduled on 12/14/09 for ticket 2 on the list.

Jeff Sonnier-Sprint thanked Mark for the update.

### **11/19/09 Status Update to production support tickets**

**4284274 IMA 26 10/20/2009 IMA LSTR Exact Match Response Screen is not displaying the LALO field (Room, Apt, Bldg, etc.).**

**Fix is in production now. Ticket has been Closed**

**4284265 IMA 26 10/20/2009 IMA LSTR RECAP is not returning the DIRNAME field for Non Standard Telephone Number (NSTN) Listings or Foreign Listings**

**Ticket closed. Fix is in production, went in for Soak Patch (Oct 29th)**

**4292838 IMA 26 10/23/2009 FBDL Community Name validation is not occurring for LOCNUM=002 on a Service Address change order.**

**Fix will go in for Dec' 09 Patch**

**4289924 IMA 26 10/28/2009 IMA LSTR RECAP is not returning the Letter Name Placement (LNPL) value of L (Letter) and is defaulting to W (Word)**

**Ticket closed. Fix is in production, went in for Soak Patch (Oct 29th)**

## **IMA 27.0 Packaging (ATTACHMENT M)**

Mark Coyne-Qwest said the IMA 27.0 packaging is located in Attachment M. He said the list includes the 4 candidates from the initial prioritization and that a placeholder has been added for the FCC LNP Mandate. He said we will be sending a notification in mid December for the 2010 release capacity.

## **WALK ON ITEMS (ATTACHMENT N)**

### **December CMP Meeting**

Mark Coyne-Qwest said that the December CMP Meeting is scheduled on Wednesday, December 16, at 9:00 a.m. MT. The CMP CR Submission Deadline is December 2, 2009.

The November CMP meeting adjourned at 10:15 a.m.

**Maintain Meeting Details**

<b>Meeting Name:</b>	November Systems CMP Meeting	<b>Type</b>	Monthly Systems
<b>Meeting Date</b>	11/18/2009	<b>Area</b>	Wholesale System

<b>Attendee</b>	<b>Company</b>	<b>Attendance Type</b>
Balvin, Liz	Covad	On Phone
Beck, Dawn	Qwest Corporation	On Phone
Bloemke, Brenda	Comcast	On Phone
Bousfield, Carrie	Qwest Corporation	On Phone
Burley, David	Verizon Business	On Phone
Chapman, Mindy	Neustar Inc	On Phone
Coyne, Mark	Qwest Corporation	On Phone
Denney, Doug	Integra	On Phone
DeRosier, Judy	Qwest Corporation	On Phone
Diebold, Jackie	TDS Metrocom/USLink	On Phone
Fanning, Barbara	Qwest Corporation	On Phone
Fauscett, Kasha	Comcast	On Phone
Hines, LeiLani	Verizon Business	On Phone
Isaacs, Kim	Integra	On Phone
Johnson, Bonnie	Integra	On Phone
Kinney, Wanda	Qwest Corporation	On Phone
Lorence, Susan	Qwest Corporation	On Phone
Martinez, Denise	Qwest Corporation	On Phone
Miles, Linda	Qwest Corporation	On Phone
Munz, Ellen	Qwest Corporation	On Phone
Redman-Carter, Julia	McLeodUSA	On Phone
Roberson, Laurie	Integra	On Phone
Rogonjci, Emmy	Time Warner Telecom	On Phone
Schwartz, Cindy	Qwest Corporation	On Phone
Sonnier, Jeff	Sprint	On Phone
Stecklein, Lynn	Qwest Corporation	On Phone
Stewart, Karen	Qwest Corporation	On Phone
Van Dusen, Janean	Qwest Corporation	On Phone