

Meeting Minutes

**CMP Monthly Systems Meeting
Wednesday, September 16, 2009**

INTRODUCTIONS AND ANNOUNCEMENTS

Mark Coyne-Qwest began the meeting by asking if there were any additional participants that had joined the call.

PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)

Mark Coyne-Qwest asked if there were any additional questions or comments on the Prior Monthly Meeting Minutes. There were none brought forward.

NEW CRs INITIATED BY CLECs (ATTACHMENT B)

There were no new CLEC CRs for the September Systems CMP Meeting.

NEW CRs INITIATED BY QWEST (ATTACHMENT C)

There were no new Qwest CRs for the September Systems CMP Meeting.

REGULATORY AND INDUSTRY GUIDELINE CHANGE REQUESTS (ATTACHMENT D)

There were no new Regulatory or Industry CRs for the September Systems CMP Meeting.

CROSS OVER CRs (ATTACHMENT E)

There were no new Crossover CRs for the September Systems CMP Meeting.

WALK ON CHANGE REQUESTS (ATTACHMENT F)

SCR090909-1 Manual Retrieval of CEMR Archived Trouble Tickets

Denise Martinez-Qwest said Qwest has put together a process for the retrieval of CEMR Archived trouble. Denise said it is scheduled in the October release and will have the document in the CEMR Online Help updated. She said that she has not heard of any new occasions where we have been asked to retrieve archived documents. Denise asked if there are any, she would appreciate the CLECs letting Qwest know so that we can trial this process. She said that we did talk about the details in the August meeting and asked if there were any questions.

Kim Isaacs-Integra asked who they should contact if they need this information so they can trial.

Lynn Stecklein-Qwest said they can send any questions to the CMP CR mailbox.

CRs TO CONSIDER FOR CLOSURE (ATTACHMENT G)

There were no CRs to Consider for Closure for the September Systems CMP Meeting.

REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)

There were no Global Action Items for the September Systems CMP Meeting.

REVIEW ACTION ITEMS ASSOCIATED WITH CRs (ATTACHMENT I)

SCR060509-1 QORA Allow Access to Multiple ACNAs

Mark Coyne-Qwest said this CR is still being evaluated for the LOE. He said we hope to have this information to share in the October CMP Meeting.

OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)

Mark Coyne-Qwest said that this is a list of the current system CMP CRs.

REVIEW DEPLOYING CHANGE REQUESTS (ATTACHMENT K)

SCR022409-1IG Implementation of CAB BOS Version 49 for bill and Customer Service Record (CSR) data

Mark Coyne-Qwest said that this CR will deploy on 10/17/09.

SCR060809-1IGASOG 39 Industry Release/QORA and ASR Gateway Enhancements

Mark Coyne-Qwest said that this CR will deploy on 9/21/09.

PRODUCTION SUPPORT TICKETS (ATTACHMENT L)

Mark Coyne-Qwest stated that this attachment contains the current Production Support Tickets.

Kim Isaacs-Integra asked if there was anyone on the call to talk about ticket number 8 (4127337).

9/24/09 Qwest Response

The fix for this issue will be addressed in the post October release. An update will be provided when the fix can go in.

Mark Coyne-Qwest said that we will research the ticket and provide a response in the meeting minutes.

Mark Coyne-Qwest said that Sprint brought up a question in the August CMP meeting regarding providing the workaround information associated with production support tickets on this report. Mark said the work around information is on the event notification website and is available to the CLECs. Mark said you enter the ticket and the workaround information is noted on the event notification. Mark asked if Sprint was familiar with this site.

Jeff Sonnier-Sprint said that he was familiar with this site. He asked if Qwest could provide the link to the event notification website on the Production Support Report.

Mark Coyne-Qwest said we could provide the link to the landing page.

Jeff Sonnier-Sprint asked for clarification on the heading of the report "TBD tickets for the month of August".

Lynn Stecklein-Qwest said these were all tickets carried forward through the month of August.

Qwest OSS Release Calendar (ATTACHMENT M)

Mark Coyne-Qwest said the Qwest OSS Release Calendar was updated to include the DLIS release.

IMA 27.0 Initial Prioritization (ATTACHMENT N)

Mark Coyne-Qwest said this attachment includes the IMA 27.0 prioritization list that has already been sent out to the CLECs and there are four requests on the list. He said we are in the processes of refining the LOEs to ensure we can accommodate the candidates with the release capacity we have for this release.

WALK ON ITEMS (ATTACHMENT O)

Mark Coyne-Qwest said that the October CMP Meeting will be a face-to-face meeting in Denver on Wednesday, October 21st at 1:00 p.m. MT. The CMP CR Submission Deadline is October 7, 2009.

Mark Coyne-Qwest said there was an action item from the August CMP meeting associated with the Digital Certificate process. Mark said we are continuing to review both the internal and external digital certificate management process. Mark said when we have more information, we will provide the information on what the communication process will be.

The September CMP meeting adjourned at 9:30 am.

Maintain Meeting Details

Meeting Name:	SeptemberSystemCMPMeeting	Type	Monthly Systems
Meeting Date	09/16/2009	Area	Wholesale System

Attendee	Company	Attendance Type
Allen, Doug	AT&T	On Phone
Beck, Dawn	Qwest Corporation	On Phone
Bilow, Joyce	McLeodUSA	On Phone
Bloemke, Brenda	Comcast	On Phone
Bousfield, Carrie	Qwest Corporation	On Phone
Chapman, Mindy	Neustar Inc	On Phone
Coyne, Mark	Qwest Corporation	On Phone
Diebold, Jackie	TDS Metrocom/USLink	On Phone
Hines, LeiLani	Verizon Business	On Phone
Houston, Neil	Qwest Corporation	On Phone
Isaacs, Kim	Integra	On Phone
Lorence, Susan	Qwest Corporation	On Phone
Martinez, Denise	Qwest Corporation	On Phone
Miles, Linda	Qwest Corporation	On Phone
Munz, Ellen	Qwest Corporation	On Phone
Pedersen, Shelly	Time Warner Telecom	On Phone
Sonnier, Jeff	Sprint	On Phone
Stecklein, Lynn	Qwest Corporation	On Phone