

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
PC072009-1	Deconsolidating Process for Resale, UNE-P CSRs	07/20/2009 Submitted	Wholesale ProdProc	Ordering	Resale, UNE-P

Director

Originator Bilow, Joyce
Owner To Be Determined
CRPM Stecklein, Lynn

Originating Company: McLeodUSA

Description of Change

McLeod d/b/a Pataec Business Services is requesting a Deconsolidating Matrix Process for submit LSRs. The qwest documentation (PCAT) matrix is based on consolidating CSRs versus deconsolidating CSRs.
 Qwest (PCAT) documentation states:
 The process to deconsolidate a single account into two accounts (the end result being the current account plus one new one) using one LSR is only available if the end result involves like products and services and the end-user address is not changing. If deconsolidation of an account involves splitting an existing account into more than two accounts, there must be a separate LSR issued for each additional new account established. The LSRs should be related via a Related Purchase Order Number (RPON) and the Manual Indicator field must be populated with "Y".

The One paragraph is not clear on the activity and the process for deconsolidating an already migrated account.

Qwest CSIE center has requested McLeod to follow the consolidated Matrix. ACT =C, LNA = C, Recap features = N and Directory Listing of 'O' and 'I'.

The PCAT Process documentation needs to be updated to include a Deconsolidating Matrix to assist in the LSR ordering process.

Status History

Date	Action	Description
07/20/2009	CR Submitted	CR Submitted
07/20/2009	CR Acknowledged	CR Acknowledged

Qwest Response

None

Project Meetings

None