

Open CR - Detail

| CR # | Title | Date Current Status | Organization | Area Impacted | Products Impacted |
|-------------|----------------------------------|-------------------------|------------------|---------------|---------------------------------------|
| SCR051809-1 | Billmate delivery option changes | 05/18/2009 Submitted | Wholesale System | | Electronic billing ASCII and CRIS CSR |

Director**Originator** Thurnau, Wendy**Owner** Thurnau, Wendy**CRPM** Stecklein, Lynn**Originating Company:** Qwest Corporation**Description of Change**

Billmate is the process by which Qwest provides electronic media output (ASCII and CRIS CSR) to our customers. The current delivery options for these billing types are diskette, CD-ROM and WEB. With this change Qwest will only offer the delivery option of the WEB. The data look will NOT change, rather than being on a disc, it will be delivered via a secured WEB site from Qwest. The customer will receive an e-mail from Qwest advising that the data is ready to be retrieved. The customer will have the same down load options as they do today. This will primarily provide the electronic billing data to the customer in a more efficient manner.

Status History

| Date | Action | Description |
|------------|-----------------|-----------------|
| 05/18/2009 | CR Submitted | CR Submitted |
| 05/18/2009 | CR Acknowledged | CR Acknowledged |

Qwest Response

None

Project Meetings

None