



CenturyLinkTM
Wholesale

January 17, 2018

Systems CMP Team Meeting

Distribution Package

Product & Process / Systems Change Management Process (CMP) Monthly Meeting

9:00 a.m. – 10:00 a.m. (MT)

Wednesday, January 17, 2018

January Meeting will be held via conference call

Conference Bridge – 1-866-789-8819, Passcode 6273158#

Facilitator

Mark Coyne – Project Manager, Change Management

Agenda

All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.

<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
9:00 – 9:05	Introductions / Roll Call	Mark Coyne
9:05 – 9:05	Product Process Attachments: ❖ Announcements ❖ See Attachment A – Previous Monthly Meeting Minutes	Mark Coyne
9:05 – 9:05	Review Global Action Items ❖ See Attachment B – Global Action Items	AI Owners / SMEs
9:05 – 9:10	Review “Active” CLEC Originated Change Requests ❖ See Attachment C – CLEC CRs	CR Owners / SMEs
9:10 – 9:15	Review “Active” CenturyLink Originated Change Requests ❖ See Attachment D – CenturyLink CRs	CR Owners / SMEs
9:15 – 9:15	Discussion of CMP Operations and Proposed Modifications to CMP Framework ❖ See Attachment E	Mark Coyne
9:15 – 9:15	Walk On Items ❖ See Attachment F	Requestor

Agenda – Continued

All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.

<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
9:15 – 9:15	Systems Attachments ❖ See Attachment A – Previous Monthly Meeting Minutes	Mark Coyne
9:15 – 9:15	Review New Change Requests ❖ See Attachment B – New CRs Initiated by CLECs ❖ See Attachment C – New CRs Initiated by CenturyLink ❖ See Attachment D – Regulatory & Industry Guideline CRs ❖ See Attachment E – Cross Over CRs ❖ See Attachment F – New “Walk On” CRs	CR Originator
9:15 – 9:15	Review Change Requests for Closure ❖ See Attachment G – CRs to Consider for Closure	Mark Coyne
9:15 – 9:20	Review Action Items ❖ See Attachment H – Global Action Items ❖ See Attachment I – Action Items and Associated CRs	Mark Coyne
9:20 – 9:20	Outstanding Systems CMP Change Requests ❖ See Attachment J - Outstanding Systems CMP Change Requests	Mark Coyne
9:20 – 9:20	Deploying Change Requests ❖ See Attachment K – Deploying Change Requests	Mark Coyne
9:20 – 9:20	Production Support Tickets ❖ See Attachment L – Production Support Tickets	Mark Coyne
9:20 – 9:25	OSS Interface Release Calendar ❖ See Attachment M	Mark Coyne
9:25 – 9:25	Walk-On Items ❖ See Attachment N	Mark Coyne

Announcements

- February Monthly Meeting – February 21, 2018 Time: 9:00 – 10:00 AM MT
CR Submission Deadline: February 7, 2018
- During the CMP meeting, please follow these conference call guidelines:
 - All attendees, whether in person or by phone, must identify themselves and the company they represent.
 - The facilitator will mute all lines on the conference bridge once the call begins.
 - Push *6 to go on and off mute
 - Please do not put your phone on hold if you have music hold.
 - Check the positioning of your mouthpiece if you are using a headset.
 - Don't say or do things you don't want others to hear during the call.
 - If you're speaking with others in your office, mute your phone by pushing *6.
 - If you are unable to hear the conversation in the room, please interrupt to let the facilitator know.
 - For those in the room:
 - Please hold side conversations outside the conference room.
 - Position the microphone in front of you when speaking.
- The CenturyLink OSS Interface Release Calendar can be found at <http://www.centurylink.com/wholesale/cmp/teammeetings.html>
- Interactive Reports for all CMP Change Requests can be found at <http://www.centurylink.com/wholesale/cmp/changerequest.html>
- The CenturyLink Wholesale Change Management Process Document can be found at <http://www.centurylink.com/wholesale/cmp/index.html>
- The CenturyLink CMP Points of Contact can be found at <http://www.centurylink.com/wholesale/cmp/index.html>

**Attachment A – Previous Monthly
Meeting Minutes**

CenturyLink™ Wholesale Change Management Process (CMP) Meeting Minutes

**FINAL
Meeting Minutes**

**CMP Monthly Systems Meeting
Wednesday, December 13, 2017**

INTRODUCTIONS AND ANNOUNCEMENTS

Mark Coyne – CenturyLink began by asking if there were any additional participants that had joined the call.

PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)

Mark Coyne – CenturyLink asked if there were any comments on the Prior Monthly Meeting Minutes. There were none.

NEW CRS INITIATED BY CLECS (ATTACHMENT B)

There were no new CRs initiated by CLECs for the December Systems CMP Meeting.

NEW CRS INITIATED BY CENTURYLINK (ATTACHMENT C)

There were no new CRs initiated by CenturyLink for the December Systems CMP Meeting.

REGULATORY AND INDUSTRY GUIDELINE CRS (ATTACHMENT D)

There were no new Regulatory or Industry Guideline CRs for the December Systems CMP Meeting.

NEW CROSS OVER CRS (ATTACHMENT E)

There were no Cross Over CRs for the December Systems CMP Meeting.

WALK ON CHANGE REQUESTS (ATTACHMENT F)

There were no Walk On CRs for the December Systems CMP Meeting.

CRS TO CONSIDER FOR CLOSURE (ATTACHMENT G)

SCR082917-1IG Implementation of CABS BOS Version 57 for bill and CSR data output

Mark Coyne – CenturyLink said this CR has been in CLEC Test since the effective date of December 2, 2017. Mark asked if there was any objections to moving this to a COMPLETED status. There were none.

REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)

There were no Global Action Items for the December Systems CMP Meeting.

REVIEW ACTION ITEMS AND ASSOCIATED CRS (ATTACHMENT I)

SCR101217-1 IMA updates for Local Services Consolidation Interim Phase impacting Retail Consumer accounts only

Mark Coyne – CenturyLink said this CR is associated with IMA Release 41 which had a scheduled effective date of February 12, 2018. As discussed last month, a system notification was distributed on December 1, 2017 to relay that

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there were no updates to the Draft Technical Specifications. Mark said we received several customer questions on this notice and have since replied directly to customers. He then reviewed each of the three customer questions and the CenturyLink responses. Both the IMA system notice and the Customer questions/CenturyLink response document were included in the December System package. Mark then said that the CenturyLink SME team, including both Operations and IT, have been reconsidering this IMA release and have now recommended a different approach for how it is characterized.

Denise Martinez – CenturyLink then presented a proposal to change the IMA Release 41.0 from being treated as a Major Release to instead categorize the release as a Patch Release. Denise reminded those on the call what was included in the December 1, 2017 notice:

- There are no XML technical specification or GUI changes.
- There are no User Guide changes or process documentation updates.
- The only system documentation updates are to the header information for the release number and to update the effective date.
- There are no updates required to data fields but there are a handful of USOCs and FIDs that will not be provided going forward.

Denise then reviewed the following rationale and benefits of recategorizing the IMA changes as a Patch Release which include:

- System documentation updates to header information to show IMA 41 and the effective date will no longer be necessary.
- The IMA changes are back end system interface changes and are specific to Retail rather than to Wholesale.
- There will be no need to post updates to all of the technical and user documentation.
- There will not be any system downtime during the Patch software installation.
- Customers will no longer need to schedule with CenturyLink and undergo a migration process from Release 40 to Release 41 thus saving time and resources for both customers and CenturyLink.
- If customers still want to perform SATE testing after the Patch release, that can still occur but there is no need to set up new conditions in the SATE environment.

Kim Isaacs – Allstream asked whether IMA 40.0 would have the account with the USOCs and FIDs as normal and asked what would be in Ensemble.

Denise Martinez – CenturyLink said the only change to the process is that if there is a new Legacy Qwest retail account established in Ensemble, if the account is migrated back to IMA, that account will not have the USOCs and FIDs that were on the list. Other than that, there are no changes.

Kim Isaacs – Allstream asked about backward compatibility with IMA Release 39.0.

Denise Martinez – CenturyLink said there are no longer any customers on IMA 39.0. Denise then relayed that with the merger of CenturyLink with Level 3, the two IT organizations have reviewed the system release schedules. There is a change to focus system changes and maintenance activity to occur on the 3rd weekend vs. the 2nd weekend of each month. With that in mind, the effective date for the IMA patch will be February 19 vs. the original date of February 12. We will continue to discuss this System CR in the CMP monthly meetings and we will relay any updates. Denise said hopefully everyone agrees on the approach to now consider the IMA release a Patch. She asked if there were any more questions. There were none.

CenturyLink™ Wholesale Change Management Process (CMP) Meeting Minutes

Mark Coyne – CenturyLink said it is good news to have confirmation that there will be no system downtime for the Patch. Mark said it sounds like we have agreement on the approach so we will move forward.

Susan Lorence – CenturyLink said that we will send a system notification to communicate this change to all customers that we are now considering IMA a Patch release by sending an update to the December 1, 2017 IMA system release notification.

12/19/17 UPDATE: The system notification to notify all customers of this change was sent on December 15, 2017 via notification **SYST.IMAS.12.15.17.F.16201.IMA_R41_ChgtoPatchRelease**.

OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)

SCR110217-1IG ASOG V56

Mark Coyne – CenturyLink said the initial System Release notice is scheduled to be distributed January 5, 2018 for an effective date of March 19, 2018 for customer use.

DEPLOYING CHANGE REQUESTS (ATTACHMENT K)

There were no Deploying Change Requests for the December Systems CMP Meeting.

PRODUCTION SUPPORT TICKETS (ATTACHMENT L)

Mark Coyne – CenturyLink said there are three on the list this month that are still under investigation. He said we had a new event notice that went out on Monday that is not on the list associated with the EASE Release 3.3. The event notice HD9954436 is associated with **Error Code EQWS16** – ASC-EC PROHIBITED WHEN CC POPULATED. Once the edit is ready to be re-activated in Production, this ticket will be closed.

Kim Isaacs – Allstream asked about the first ticket 9548549 which she thought was resolved. Kim said she had talked with her Service Manager Rita Urevig – CenturyLink and the Process SME Sue Kriebel – CenturyLink about it. If it is still open, Kim asked for more information about what circuits are impacted.

Mark Coyne – CenturyLink said we will check and include an update in the meeting minutes. Mark asked if there were any other questions. There were none.

12-19-17 UPDATE: Regarding the Event notice 9548549, the CenturyLink SME team relayed that they are working on a company by company basis to fix the impacted contract dates. The SME team expects that all accounts will be updated no later than the end of January 2018. We will leave the Event Notice open until all corrections have been made.

OSS INTERFACE RELEASE CALENDAR (ATTACHMENT M)

Mark Coyne – CenturyLink said a new version of the OSS Interface Release calendar has been posted to the meeting for today. The newest revision includes the change for EASE Release 3.4 to move the effective date of January 15, 2018 to January 22, 2018. Other updates include the removal of EASE Release 3.2 and an update to the effective date of the IMA release to be February 19, 2018. Mark asked if there were any other questions. There were none.

12-19-17 UPDATE: The OSS Interface Release calendar has since been updated to remove all of the IMA Release 41.0 dates and to show the dates as To Be Determined as discussed under Attachment I.

CenturyLink™ Wholesale Change Management Process (CMP) Meeting Minutes

2018 SYSTEM CAPACITY (ATTACHMENT N)

Mark Coyne – CenturyLink said as mentioned this last month, the CMP Notification which is included in the package was sent on December 4, 2017 to relay the available 2018 System capacity. Mark said the release capacity numbers are the same as last year for the various functional areas. He asked if there were any questions. There were none.

WALK ON ITEMS (ATTACHMENT O)

Mark Coyne – CenturyLink said the next monthly meeting will be January 17, 2018 with a CMP CR submission deadline of January 3, 2018. Mark asked if there were any other questions on either of the CMP packages. There were none.

The December monthly CMP meeting adjourned at 9:35 AM MT.

Maintain Meeting Details

Meeting Name:	December 2017 Monthly CMP Meeting	Type	Monthly
Meeting Date	12/13/2017	Area	Wholesale

Attendee	Company	Attendance Type
Albersheim, Renee	CenturyLink	On Phone
Anderson, Chuck	CenturyLink	On Phone
Byland, Rebekah	POPP Communications	On Phone
Coyne, Mark	CenturyLink	On Phone
DeSilva, Katherine	Granite Telecommunications	On Phone
Fauscett, Kasha	Comcast	On Phone
Gomez, Lee	CenturyLink	On Phone
Hansen, John	CenturyLink	On Phone
Harmon, Linda	CenturyLink	On Phone
Holland, Victoria	Granite Telecommunications	On Phone
Hyacinthe, Kristi	Granite Telecommunications	On Phone
Isaacs, Kim	Allstream	On Phone
James, Nicole	CenturyLink	On Phone
Johnson, Bonnie	MN DOC	On Phone
Lorence, Susan	CenturyLink	On Phone
Marcom , B L	CenturyLink	On Phone
Martinez, Denise	CenturyLink	On Phone
Oliveira, Joyce	Granite Telecommunications	On Phone
Smith, Andrea	Comcast	On Phone
Strombotne, Tracy	CenturyLink	On Phone
Thomas, Angie	CenturyLink	On Phone
Urevig, Rita	CenturyLink	On Phone
Van Dusen, Janean	CenturyLink	On Phone
Williams, Susan	CenturyLink	On Phone

Attachment B – New CRs Initiated By CLECs

(There are no new CRs initiated by CLECs
for the January Systems CMP Meeting.)

Attachment C – New CRs Initiated By CenturyLink

(There are no new CRs initiated by CenturyLink
for the January Systems CMP Meeting.)

Attachment D – Regulatory & Industry Guideline CRs

(There are no new Regulatory or Industry Guideline CRs
for the January Systems CMP Meeting.)

Attachment E – Cross Over CRs

(There are no Cross Over CRs
for the January Systems CMP Meeting.)

Attachment F – New “Walk On” CRs

(There are no new Walk On CRs
for the January Systems CMP Meeting.)

Attachment G – CRs to Consider for Closure

(There are no CRs to consider for closure
for the January Systems CMP Meeting.)

Attachment H – Global Action Items

(There are no Global Action Items for the
January Systems CMP Meeting.)

Attachment I – Action Items and Associated CRs

Status of System CRs:

SCR110217-1IG ASOG V56

- Draft Technical Specifications available January 5, 2018 – See System Notification
SYST.EASE.01.05.18.F.16240.EASE_ASR4.0DraftTechSpecs
- Walkthrough Rescheduled due to holiday on January 15, 2018 – See Systems Notification
SYST.EASE.01.08.18.F.16251.EASE_R4.0_WalkthruResched
- Release Walkthrough Conducted on January 16, 2018
- Final Technical Specification Notification due February 2, 2018
- CLEC Testing available February 17, 2018
- Draft GUI Release Notification due February 19, 2018
- Release Effective Date March 19, 2018

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR110217-1IG	ASOG V56	12/01/2017 Development	Wholesale System	ATIS-OBF	

Director

Originator Walker, Letty

Owner Li, Michelle

CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change

This CR addresses the modifications made by OBF in the ASOG V56 changes to be effective March 19, 2018.

ISSUES INCLUDED IN THIS SYNOPSIS

ISSUE NUMBER DESCRIPTION

- 3576 ASOG: Update Practice ATIS-0404025 (ECI)
- 3589 ASOG: Add new OEC Desired Due Date field to the Multi EC Practice (ATIS-0404018-00XX)
- 3591 ASOG: Add new PREV PON field to Practice 001
- 3594 ASOG: Remove date fields related to confirming DLR reports due to lack of use
- 3598 ASOG: SR field modification for new values
- 3599 ASOG: Modification to SUP definition
- 3600 ASOG: Modify LOS Field to expand from 20 to 21 Data Characteristics
- 3603 ASOG: Add new field TLE to Practice 001

ISSUES ASSOCIATED WITH ASOG V56

ISSUE NUMBER DESCRIPTION

- 3573 ASOG: Add Ethernet Service Inquiry (ESI) to pre-order validation for UOM
- 3574 MECOD: Revise Document to include New Technology and Updated Processes
- 3588 UOM-ASR: Clarify the Access Providers methodology (C/NR) for returning non-fatal soft errors within UOM Vol I, II, and III based on earlier UOM updates
- 3589 ASOG: Add new OEC Desired Due Date field to the Multi EC Practice (ATIS-0404018-00XX)
- 3601 ASOG: Addition of ICSC to UOM Pre-order Location Address Results

Status History

Date	Action	Description
01/08/2018	Communicator Issued	See notification number SYST.EASE.01.08.18.F.16251.EASE_R4.0_WalkthruResched.
01/05/2018	Communicator Issued	See notification number SYST.EASE.01.05.18.F.16240.EASE_ASR4.0DraftTechSpecs.
12/13/2017	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment J in the Distribution Package.
12/01/2017	Status Changed	Status changed to Development.
11/15/2017	Status Changed	Status changed to Presented.
11/15/2017	Discussed at Monthly CMP Meeting	Discussed in the November Systems CMP Meeting - See Attachment F in the Distribution Package.
11/03/2017	CR Acknowledged	CR Acknowledged.
11/02/2017	CR Submitted	Industry Guideline CR Submitted.

CenturyLink Response

None

Project Meetings

12/13/17 System CMP Meeting
Mark Coyne – CenturyLink said the initial System Release notice is scheduled to be distributed January 5, 2018 for an effective date of March 19, 2018 for customer use.

11/15/17 System CMP Meeting
Letty Walker – CenturyLink presented the new CenturyLink Industry Guideline CR associated with the EASE ASR application release for ASOG V56. Letty said the industry release will be implemented in March 2018. Letty briefly reviewed each of the OBF industry issues as included in the

CR. She said more information about each of the changes will be presented with the system notification and will be discussed during the Customer Walkthrough. Letty asked if there were any questions. There were none.

Mark Coyne – CenturyLink said the initial System Release notice is scheduled to be distributed January 5, 2018 for an effective date of March 19, 2018 for customer use.



Announcement Date: January 5, 2018
Effective Date: March 19, 2018
Notification Number: SYST.EASE.01.05.18.F.16240.EASE_ASR4.0DraftTechSpecs
Notification Category: Systems Notification
Target Audience: CLECs, Resellers, IXCs, Wireless, ILEC, GET
Subject: CMP – Systems Document In Review
EASE ASR Ordering Interface Release 4.0 – ASOG 56
Industry Release – Draft Technical Specifications
Associated CR # or System Name and Number: CenturyLink Change Request SCR110217-1IG

On January 5, 2018, CenturyLink will post planned updates to its Draft Technical Specifications for EASE ASR Ordering Interface Release 4.0 – ASOG 56 targeted for implementation on March 19, 2018. These will be posted to the CenturyLink Wholesale Document Review site at <http://www.centurylink.com/wholesale/cmp/review.html>.

Summary of Change:

The CenturyLink EASE Customer Impact Bulletin and EASE ASR 4.0 Summary of changes have been posted to the CenturyLink Wholesale Document Review site identified above. There is also an EASE ASR 4.0 Customer presentation that will be available and reviewed in conjunction with the planned customer walkthrough scheduled for January 15, 2018 (see details below). The CenturyLink Wholesale calendar is available at <http://wholesalecalendar.centurylinkapps.com/>.

Changes to this application for this release follow the Change Management Process (CMP) at <http://www.centurylink.com/wholesale/cmp/index.html>.

Further information about the Change Request identified above is available on the Wholesale Web site at <http://www.centurylink.com/wholesale/cmp/changerequest.html>.

Comment Cycle:

CenturyLink encourages you to review the planned documentation changes and submit questions or comments at any time during the comment cycle as listed in the table below.

To submit questions or comments on these changes, go to the CenturyLink Wholesale CMP Comment Process page at <http://www.centurylinkapps.com/wholesale/cmp/comment.cfm> and fill in all fields. Or you may submit comments by email to cmpcomm@centurylink.com. Be sure to reference the notification number listed above.

These documents will remain on the CenturyLink Wholesale Document Review site until the end of the comment cycle and will then be moved to the CenturyLink Wholesale Document Archive at http://www.centurylink.com/wholesale/cmp/review_archivesystem.html.

Timeline:

Draft Technical Specifications		Available January 5, 2018
Comment Cycle begins	Details for providing comments are provided above.	January 5, 2018
CenturyLink Customer Walk Through	Walk Through to provide informational overview and answer customer questions on the candidates and Draft Technical Specifications. All relevant CenturyLink SMEs will be in attendance and customer SMEs are encouraged to participate.	10:00 AM MT – Completion, January 15, 2018 BY TELECONFERENCE ONLY: (866) 789-8818; Participant Passcode 933021#
Comment Cycle ends		5:00 PM MT, January 23, 2018
Final Technical Specifications issued	Includes CenturyLink response to comments, if applicable.	Available February 2, 2018
Testing Window Begins	Testing available.	Available February 17, 2018
Targeted Production Date		Available March 19, 2018

If you have any other questions, please submit comments at <http://www.centurylinkapps.com/wholesale/cmp/comment.cfm> or email at cmpcomm@centurylink.com.



Announcement Date: January 8, 2018
Effective Date: March 19, 2018
Notification Number: SYST.EASE.01.08.18.F.16251.EASE_R4.0_WalkthruResched
Notification Category: Systems Notification
Target Audience: CLECs, Resellers, IXCs, Wireless, ILEC, GET
Subject: CMP – Walkthrough RESCHEDULED and Changes to Documents Posted - Systems Documents In Review - EASE ASR Ordering Interface Release 4.0 – ASOG 56 Industry Release – Draft Technical Specifications
Associated CR # or System Name and Number: CenturyLink Change Request SCR110217-1IG

On January 5, 2018, CenturyLink distributed system release notification **SYST.EASE.01.05.18.F.16240.EASE_ASR4.0DraftTechSpecs** identifying the posting of the Draft Technical Specifications for EASE ASR Ordering Interface Release 4.0 – ASOG 56 targeted for implementation on March 19, 2018.

NOTE: This notification is being sent to relay that CenturyLink is rescheduling the CenturyLink/CLEC Walkthrough associated with the **EASE ASR Ordering Interface Release 4.0 - ASOG 56 Industry Release**. The walkthrough was initially scheduled on January 15, 2018 which is a recognized holiday for some customers. CenturyLink has **rescheduled the walkthrough for January 16, 2018 at 10:00 AM MT**. See details about the call below. In addition, there have been some changes to the documents that are posted to the CenturyLink Wholesale Document Review site at <http://www.centurylink.com/wholesale/cmp/review.html>. Document(s) have been added that contain the Release number and date updates. The Virtual Front Office (VFO) documents that are associated with the GUI notification due February 19, 2018 have been removed.

Summary of Change:

The CenturyLink EASE Customer Impact Bulletin and EASE ASR 4.0 Summary of changes have been posted to the CenturyLink Wholesale Document Review site identified above. There is also an EASE ASR 4.0 Customer presentation that will be available and reviewed in conjunction with the planned customer walkthrough **scheduled for January 16, 2018** (see details below). The CenturyLink Wholesale calendar is available at <http://wholesalecalendar.centurylinkapps.com/>.

Changes to this application for this release follow the Change Management Process (CMP) at <http://www.centurylink.com/wholesale/cmp/index.html>.

Further information about the Change Request identified above is available on the Wholesale Web site at <http://www.centurylink.com/wholesale/cmp/changerequest.html>.

Comment Cycle:

CenturyLink encourages you to review the planned documentation changes and submit questions or comments at any time during the comment cycle as listed in the table below.

To submit questions or comments on these changes, go to the CenturyLink Wholesale CMP Comment Process page at <http://www.centurylinkapps.com/wholesale/cmp/comment.cfm> and fill in all fields. Or you may submit comments by email to cmpcomm@centurylink.com. Be sure to reference the notification number listed above.

These documents will remain on the CenturyLink Wholesale Document Review site until the end of the comment cycle and will then be moved to the CenturyLink Wholesale Document Archive at http://www.centurylink.com/wholesale/cmp/review_archivesystem.html.

Timeline:

Draft Technical Specifications		Available January 5, 2018
Comment Cycle begins	Details for providing comments are provided above.	January 5, 2018
CenturyLink Customer Walk Through	Walk Through to provide informational overview and answer customer questions on the candidates and Draft Technical Specifications. All relevant CenturyLink SMEs will be in attendance and customer SMEs are encouraged to participate.	<u>NOTE: DATE CHANGE</u> <u>10:00 AM MT – Completion, January 16, 2018</u> BY TELECONFERENCE ONLY: (866) 789-8818; Participant Passcode 933021#
Comment Cycle ends		5:00 PM MT, January 23, 2018
Final Technical Specifications issued	Includes CenturyLink response to comments, if applicable.	Available February 2, 2018
Testing Window Begins	Testing available.	Available February 17, 2018
Targeted Production Date		Available March 19, 2018

If you have any other questions, please submit comments at <http://www.centurylinkapps.com/wholesale/cmp/comment.cfm> or email at cmpcomm@centurylink.com.

Attachment J – All Outstanding Systems CMP Change Requests

Summary of Outstanding System CMP Change Requests
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Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner	Director
1	IMA App-App	SCR010213-1	Extend Hours of IMA operation	dishNET Wireline	Deferred	Martinez, Denise	
2	Other	SCR011413-2	Enable late Ebonding for POTS TNs in the MTG platform	AT&T	Deferred	Martinez, Denise	
3	Other	SCR011413-3	Enable electronic escalations for POTS (TNs) services in the MTG platform	AT&T	Deferred	Martinez, Denise	
4		SCR072613-1	System to confirm Service Provider Customer Access Port Capacity [8/21/13 Title was REVISED] Original Title: System to confirm ENNI (External Network to Network Interface) Capacity	Integra	Deferred	Fullbright , Carmen	
5	IMA Common	SCR101217-1	IMA updates for Local Services Consolidation Interim Phase impacting Retail Consumer accounts only	CenturyLink	Development	Norton, Mike	
6	EASE	SCR110217-1IG	ASOG V56	CenturyLink	Development	Li, Michelle	
7	Wholesale Billing Interfaces	SCR110415-1	Implement Ensemble to provide a single application to bill Wholesale customers for their Local Service Requests (LSR)	CenturyLink	Deferred	Strombotne, Tracy	
8	IMA Common	SCR110415-2	Implement EASE to provide a centralized platform for LSR processing	CenturyLink	Deferred	Strombotne, Tracy	
9	Wholesale Billing Interfaces	SCR110415-3	Retire CRIS for Wholesale billing	CenturyLink	Deferred	Strombotne, Tracy	
10	IMA Common	SCR110415-4	Retire the IMA GUI and XML application for processing LSRs.	CenturyLink	Deferred	Strombotne, Tracy	
11	Wholesale Billing Interfaces	SCR112003-03	CSR Data on Bill	Cbeyond Communications	Deferred	Coyne, Mark	

Attachment K – Deploying Change Requests

SCR101217-1 IMA updates for Local Services Consolidation Interim Phase impacting Retail Consumer accounts only

- REMINDER - Changed to Patch Release for IMA in December 2017 System Monthly Meeting – See System notification number **SYST.IMAS.12.15.17.F.16201.IMA_R41_ChgtoPatchRelease**
- Planned effective date February 19, 2018
- Potential for System downtime due to downstream system changes

Release Update List: CRs To Be Implemented Before Next CMP Meeting - Summary

Report Line Number	Interfaces Impacted	CR No	Title	Est Implemented Date	Company	Status	CenturyLink Owner	Presenter
1	IMA Common	SCR101217-1	IMA updates for Local Services Consolidation Interim Phase impacting Retail Consumer accounts only	02/19/2018	CenturyLink	Development	Norton, Mike	Martinez, Denise

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR101217-1	IMA updates for Local Services Consolidation Interim Phase impacting Retail Consumer accounts only	10/30/2017 Development	Wholesale System	Ordering	

Director

Originator Martinez, Denise

Owner Norton, Mike

CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change

IMA will be installing some functionality associated with a Local Services Consolidation project interim phase that only impacts Legacy Qwest Retail Consumer accounts.

To reduce risk and allow early use of functionality, CenturyLink has decided to implement this interim phase which will enable the Legacy Qwest Consumer market to offer retail services via the new Ensemble flow. This phase will be restricted to brand new Legacy Qwest Consumer accounts not currently in CRIS.

IMA is implementing mitigating functionality during this interim phase which will generally make this process transparent to the Wholesale customer. If a Consumer customer migrates or ports out to a Wholesale customer, capability is being added in IMA to allow Legacy Qwest CLECs to view a CSR when the CSR is in Ensemble instead of CRIS.

The CLEC request will then follow a "business as usual" flow and format with the following minor exceptions. Some provisioning-only FIDs and a small number of USOCs will no longer be contained on any CSR that originates in Ensemble.

This new Retail functionality and capability will likely be introduced via a Trial in a select few serving wire centers. Retail accounts would be built in Ensemble. When an LSR is received from a CLEC, Wholesale will have the ability to return an Ensemble CSR via IMA and process the request in IMA business as usual. If necessary, the account will be established for CRIS billing.

This interim Retail phase could begin as early as February 2018 and this Wholesale functionality will continue within each region until the final local service consolidation.

Status History

Date	Action	Description
12/15/2017	Communicator Issued	See notification number SYST.IMAS.12.15.17.F.16201. IMA_R41_ChgtoPatchRelease.
12/13/2017	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment I in the Distribution Package.
12/01/2017	Communicator Issued	See notification number SYST.IMAS.12.01.17.F.16136. IMA_R41.0_NO_TechSpecChgs.
11/15/2017	Discussed at Monthly CMP Meeting	Discussed in the November Systems CMP Meeting - See Attachment I in the Distribution Package.
10/30/2017	Status Changed	Status changed to Development.
10/18/2017	Status Changed	Status changed to Presented.
10/18/2017	Discussed at Monthly CMP Meeting	Discussed in the October Systems CMP Meeting - See Attachment F in the Distribution Package.
10/13/2017	CR Acknowledged	CR Acknowledged.
10/12/2017	CR Submitted	CR Submitted.

CenturyLink Response

None

Project Meetings

12/13/17 System CMP Meeting
 Mark Coyne – CenturyLink said this CR is associated with IMA Release 41 which had a scheduled effective date of February 12, 2018. As discussed last month, a system notification was distributed on December 1, 2017 to relay that there were no updates to the Draft Technical Specifications. Mark said we received several customer questions on this notice and have since replied directly to customers. He then reviewed each of the three customer questions and the CenturyLink responses. Both the IMA system notice and the Customer questions/CenturyLink response document were included in the December System package. Mark then said that the CenturyLink SME team, including both Operations and IT, have been reconsidering this IMA release and have now recommended a different approach for how it is characterized.

Denise Martinez – CenturyLink then presented a proposal to change the IMA Release 41.0 from being treated as a Major Release to instead

categorize the release as a Patch Release. Denise reminded those on the call what was included in the December 1, 2017 notice:

- o There are no XML technical specification or GUI changes.
- o There are no User Guide changes or process documentation updates.
- o The only system documentation updates are to the header information for the release number and to update the effective date.
- o There are no updates required to data fields but there are a handful of USOCs and FIDs that will not be provided going forward.

Denise then reviewed the following rationale and benefits of recategorizing the IMA changes as a Patch Release which include:

- o System documentation updates to header information to show IMA 41 and the effective date will no longer be necessary.
- o The IMA changes are back end system interface changes and are specific to Retail rather than to Wholesale.
- o There will be no need to post updates to all of the technical and user documentation.
- o There will not be any system downtime during the Patch software installation.
- o Customers will no longer need to schedule with CenturyLink and undergo a migration process from Release 40 to Release 41 thus saving time and resources for both customers and CenturyLink.
- o If customers still want to perform SATE testing after the Patch release, that can still occur but there is no need to set up new conditions in the SATE environment.

Kim Isaacs – Allstream asked whether IMA 40.0 would have the account with the USOCs and FIDs as normal and asked what would be in Ensemble.

Denise Martinez – CenturyLink said the only change to the process is that if there is a new Legacy Qwest retail account established in Ensemble, if the account is migrated back to IMA, that account will not have the USOCs and FIDs that were on the list. Other than that, there are no changes.

Kim Isaacs – Allstream asked about backward compatibility with IMA Release 39.0.

Denise Martinez – CenturyLink said there are no longer any customers on IMA 39.0. Denise then relayed that with the merger of CenturyLink with Level 3, the two IT organizations have reviewed the system release schedules. There is a change to focus system changes and maintenance activity to occur on the 3rd weekend vs. the 2nd weekend of each month. With that in mind, the effective date for the IMA patch will be February 19 vs. the original date of February 12. We will continue to discuss this System CR in the CMP monthly meetings and we will relay any updates. Denise said hopefully everyone agrees on the approach to now consider the IMA release a Patch. She asked if there were any more questions. There were none.

Mark Coyne – CenturyLink said it is good news to have confirmation that there will be no system downtime for the Patch. Mark said it sounds like we have agreement on the approach so we will move forward.

Susan Lorence – CenturyLink said that we will send a system notification to communicate this change to all customers that we are now considering IMA a Patch release by sending an update to the December 1, 2017 IMA system release notification.

12/19/17 UPDATE: The system notification to notify all customers of this change was sent on December 15, 2017 via notification SYST.IMAS.12.15.17.F.16201.IMA_R41_ChgtoPatchRelease.

11/15/17 System CMP Meeting

Mark Coyne – CenturyLink said this CR was presented in October 2017 associated with IMA Release 41. The scheduled effective date is February 12, 2018 with the Draft Technical Specifications due December 1, 2017. Mark said we don't believe any technical documentation needs to be updated. The CR originator Denise Martinez will present our proposed approach to handle the system notification.

Denise Martinez – CenturyLink presented the proposed CenturyLink approach for system notification which has the following highlights:

- There are no XML tech specs or external docs that need to change so no documents will be posted to the Document Review site.
- At Day 73, CenturyLink will send the IMA initial draft tech spec notice that will state that only the version number will need to change from Release 40 to Release 41 and the effective date will need to be updated.
- In the initial system release notice, CenturyLink will include the list of USOCs and/or FIDs that are no longer going to be used when a CSR originates in Ensemble with the interim Phase 2.
- Since there are no documentation updates, there will be no formal customer comment cycle and no customer walkthrough will need to be held.
- At Day 45, no Final tech spec notice will be sent.
- At Day 28 – January 15, 2018, when the Draft GUI notice is due, CenturyLink will send a system notification confirming the release effective date and relaying that the documents will be posted on the release effective date with the updated Release number and effective date of February 12, 2018.
- If there is a Process change notice associated with the IMA release 41, the Level 2 product process notice will go out as normal on Day 28. If there are no changes, no notice will be distributed.
- If anything of what was just relayed needs to change – effective date, functional changes, etc., CenturyLink will communicate that in the CMP monthly meeting and via the appropriate notification.
- If there are no issues utilizing this approach, CenturyLink will update the OSS calendar to reflect the plan.

Kim Isaacs – Allstream said that she is concerned that there will be no customer comment cycle provided – especially on the USOCs/FIDs that won't be on the CSR created in Ensemble.

Denise Martinez – CenturyLink said we felt the changes are very minimal and CenturyLink is in the process of finalizing that list. The number of FIDs/USOCs impacted is around 20 to 30 – maybe not that many. There are provisioning only FIDs and a handful of USOCs – many of which are already suppressed today.

Kim Isaacs – Allstream asked the type of service that will be impacted.

Denise Martinez – CenturyLink said it is residential service - POTS and HSI.

Kim Isaacs – Allstream asked what will be provided instead, ISOCS or descriptors?

Denise Martinez – CenturyLink said she thought once the list is available, it will become more clear on the minimal impact.

Kim Isaacs – Allstream said there is time before this becomes a big concern.

Mark Coyne – CenturyLink said with the initial notice going out on December 1, 2017, the notice can be discussed in the December meeting on the 13th.

Susan Lorence – CenturyLink said what CenturyLink was trying to accomplish is to prevent the volume of notices and the walkthrough when we felt there was nothing CLEC impacting. Susan said we could relay on the initial notice that any questions or concerns could still be sent to CMP COMM.

Kim Isaacs – Allstream said they would look at the December notice and talk more in CMP next month.

Mark Coyne – CenturyLink asked if there were any other questions. There were none.

10/18/17 System CMP Meeting

Denise Martinez – CenturyLink presented the new CenturyLink Walk On CR for planned changes to IMA associated with the Local Service Consolidation. Denise said the CR is associated with an interim phase that is impacting Legacy Qwest Retail accounts and reviewed what was included in the CR Description. Denise said if a Consumer customer migrates or ports out to a Wholesale customer, the CLEC request will follow a “business as usual” flow and format with the minor exceptions. The exception is that some provisioning-only FIDs and a small number of USOCs will no longer be contained on any CSR that now will originate in Ensemble. The interim Retail phase could begin as early as February 2018 and will likely start with a Trial in a few serving wire centers. Denise gave a high level view of the flow: An eligible retail consumer account is established for billing in Ensemble. If a CLEC LSR is received for one of these Ensemble accounts, a CSR will be returned via IMA and the LSR will then be processed in IMA as usual. Based on the type of request - migration or port out, if necessary, the account would be established in CRIS to support ongoing billing. Denise asked if there were any questions.

Kim Isaacs – Allstream asked about the list of FIDs or USOCs that would be impacted and also asked which specific wire centers would be included in the trial.

Denise Martinez – CenturyLink said the SME team is currently working on the USOC and FID list. It would be their best understanding of the impacts at this time. She said the wire centers have not yet been identified but would be provided when they are selected.

Announcement Date: December 15, 2017
Effective Date: Immediately
Notification Number: SYST.IMAS.12.15.17.F.16201.IMA_R41_ChgtoPatchRelease
Notification Category: Systems Notification
Target Audience: CLECs, Resellers, IXCs, Wireless, ILECs, GET
Subject: CMP - Systems Notification – IMA Release 41.0 changed from Major Release to a Patch Release

Associated CR # or System Name and Number: CenturyLink CR # SCR101217-1

On December 1, 2017, CenturyLink sent system release notification **SYST.IMAS.12.01.17.F.16136. IMA_R41.0_NO_TechSpecChgs** associated with IMA Release 41.0 relaying that there were no Technical Specification updates for IMA XML or GUI Disclosure Documentation for this major release. There were also no process changes associated with the release. The notice relayed that the only change associated with the release was to update the related release system information and documentation with a new header reflecting IMA 41.0 and the new release effective date. The December 1, 2017 system release notification and associated attachment are available for review on the Customer Notification Letter Archive (CNLA) at <http://wholesale.centurylinkapps.com/cnla>.

During the December Monthly CMP meeting on December 13, 2017, it was relayed that the CenturyLink SME and IT teams have since reconsidered this IMA release and believe that the release was unnecessarily categorized as a major release. CenturyLink proposed that the IMA Release 41.0 be considered a Patch release. There were no objections from the participants on the call.

The rationale and benefits of this approach are:

- System documentation updates to header information are no longer necessary.
- All of the system changes are back end system interface changes.
- The software changes are specific to Retail versus Wholesale.
- There will be no need to post updates to all of the technical and user documentation.
- There will not be any system downtime during the patch software installation.
- Customers will no longer need to schedule with CenturyLink and undergo a migration process from Release 40 to Release 41 thus saving time and resources for both customers and CenturyLink.
- If customers still want to perform SATE testing after the patch release, that can still occur but there is no need to set up new conditions in the SATE environment.

NOTE: The IMA Patch release is now scheduled for February 19, 2018 vs February 12, 2018. The effective date was moved back one week to synch up system release dates between the CenturyLink and Level 3 companies.

ADDITIONAL BACKGROUND

The above CMP Change Request **SCR101217-1, IMA updates for Local Services Consolidation Interim Phase impacting Retail Consumer accounts only**, is the reason for the software updates to IMA. On the planned effective date, IMA will be installing some functionality associated with the Local Services Consolidation project interim phase that only impacts Legacy Qwest Retail Consumer accounts. With this interim phase, the Legacy Qwest Consumer market will be able to offer retail services via the new Ensemble flow. This phase in the Local Services Consolidation Project will be restricted to brand new Legacy Qwest Consumer accounts not currently in CRIS. IMA is implementing mitigating functionality during this interim phase which will

generally make this process transparent to the Wholesale customer. If a Consumer customer would then migrate or port out to a Wholesale customer, capability is being added in IMA to allow Legacy Qwest CLECs to view a CSR when that CSR resides in Ensemble instead of CRIS.

With the implementation of this interim Phase 2, some USOCs and FIDs will no longer be used when a CSR originates in Ensemble. The list of those USOCs and FIDs has again been provided as an attachment to this notification.

CenturyLink will update the OSS Interface Release calendar available at <http://www.centurylink.com/wholesale/cmp/teammeetings.html> to once again show IMA Release 41.0 with a planned effective date of TO BE DETERMINED. If there are any changes required to the above plan, CenturyLink will communicate that in the CMP monthly meeting(s) and via the appropriate notification.

Further information about the Change Request identified above is available at <http://www.centurylink.com/wholesale/cmp/changerequest.html>. The meeting minutes from the December monthly CMP meeting will be available on the Wholesale Web site after December 28, 2017.

Timeline:

Targeted PATCH Production Date	February 19, 2018
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If you have any questions on this subject, please submit comments through the following link: <http://www.CenturyLink.com/wholesale/cmp/comment.html>.

Attachment L – Production Support Tickets

PRODUCTION SUPPORT TICKETS

As of January 12, 2018

	Trouble Ticket Number	Create Date	System	Version / Release	Summary	Severity	Current Status is Under Investigation unless noted otherwise (Expected Resolution Date)
1	9548549	8/16/17	CABS		Application of the Termination Assessment (TA) Begin and End Dates on a given circuit may have been impacted with the conversion from IABS to CABS. Customers may be seeing a begin date of 01-21-2017 on some of their access circuits. When an impacted circuit is disconnected, this may cause CenturyLink to incorrectly assess termination liability charges.	3	End of January
2	9709673	8/17/17	IMA-GUI; IMA-XML	40.0	The Batch Hot Cut (BHC) status tool is not working correctly. If the BHC process is utilized, the BHC status tool which normally provides BHC order information for a specific central office on an individual line by line basis cannot be used to track these requests.	3	TBD
3	9717599	8/31/17	Bulk Loop Qualification		The CenturyLink Broadband Bulk Loop Qualification process may not be returning the correct qualification codes under certain circumstances.	3	TBD
4	9954436	12/11/17	EASE ASR	3.3	The CenturyLink/ Error Code EQWS16 is not working as defined and rule revisions have been deactivated in EASE ASR Production.	3	TBD

Attachment M – OSS Interface Release Calendar

CenturyLink OSS Release Calendar

ASR

ASR GATEWAY/EASE Point Release 3.4	REVISED
Custom Business Rules Notification Issued	December 21, 2017
Comment cycle starts	December 21, 2017
Comment cycle ends	January 3, 2018 Comment cycle extended due to the holidays.
Final Custom Business Rules Notification Issued, if required	January 8, 2018
Release Production Date	January 22, 2018

ASR GATEWAY/EASE Release 4.0/ASOG 56	
Draft Technical Specifications Issued	January 5, 2018
Comment cycle starts	January 5, 2018
Comment cycle ends	January 23, 2018
Final Technical Specifications Issued	February 2, 2018
Testing Available	February 17, 2018
Draft ASR EASE GUI Documentation Issued	February 19, 2018
Comment cycle starts	February 19, 2018
Comment cycle ends	February 22, 2018
Final ASR EASE GUI Documentation Issued	February 26, 2018
Release Production Date	March 19, 2018

ASR GATEWAY/EASE Point Release 4.1	
Custom Business Rules Notification Issued	April 20, 2018
Comment cycle starts	April 20, 2018
Comment cycle ends	April 30, 2018
Final Custom Business Rules Notification Issued, if required	May 4, 2018
Release Production Date	May 21, 2018

ASR GATEWAY/EASE Point Release 4.2	
Custom Business Rules Notification Issued	June 15, 2018
Comment cycle starts	June 15, 2018
Comment cycle ends	June 25, 2018
Final Custom Business Rules Notification Issued, if required	June 29, 2018
Release Production Date	July 16, 2018

ASR GATEWAY/EASE Release 5.0/ASOG 57	
Draft Technical Specifications Issued	July 6, 2018
Comment cycle starts	July 6, 2018
Comment cycle ends	July 24, 2018
Final Technical Specifications Issued	August 3, 2018
Testing Available	August 18, 2018
Draft ASR EASE GUI Documentation Issued	August 20, 2018
Comment cycle starts	August 20, 2018
Comment cycle ends	August 23, 2018
Final ASR EASE GUI Documentation Issued	August 27, 2018
Release Production Date	September 17, 2018

LSR

IMA

IMA 40.0 RELEASE	
Commitment – at CMP Meeting	November 16, 2016
Release Production Date	April 3, 2017
Release Sunset	TBD

IMA 41.0 RELEASE	DATES TBD
CMP CR Submission Cutoff	
Prioritization – at CMP Meeting	
Packaging – at CMP Meeting	
Commitment – at CMP Meeting	
Draft XML Technical Specifications Issued	
Comment cycle starts	
Comment cycle ends	
Final XML Technical Specifications Issued	
SATE Available	
Draft GUI Release Notes Issued	
Comment cycle starts	
Comment cycle ends	
Final GUI Release Notes Issued	
Release Production Date	
Release Sunset	

IMA Retirement (see Milestones Timeline below for LSR Project Consolidation Plan)

Initial IMA Retirement Notification Issued – App to APP and GUI	January 4, 2016
Planned IMA Production Date Retirement – Eastern Region	REVISED No earlier than First Quarter 2020

***REVISED DATE**

NOTE: All existing accounts for the Eastern region are converted via a flash cut. All ongoing LSRs will be processed through EASE and all subsequent bills will be generated from Ensemble.

EASE Introduction (see Milestones Timeline below for LSR Project Consolidation Plan)

Initial EASE Release Notification - LSR App to App and GUI	January 4, 2016
Planned EASE Production Date – LSR – Eastern Region	REVISED No earlier than First Quarter 2020


***REVISED DATE**

NOTE: All existing accounts for the Eastern region are converted via a flash cut. All ongoing LSRs will be processed through EASE and all subsequent bills will be generated from Ensemble.

LSR PROJECT CONSOLIDATION PLAN

Consolidation completion for the Eastern region is **TO BE DETERMINED***. The target dates for the Western region and Central region are being reevaluated at this time. CenturyLink will comply with all applicable Merger Requirements, including use of the CMP process.

The following table shows a list of milestones that impact the Consolidation Plan. CenturyLink will communicate updated milestone dates per the CMP process.

 = A milestone, established by the Merger Requirements, that alters the established CMP milestones schedule.

Consolidation Plan Milestone	Date
CMP CR Issuance: SCR110415-1, SCR110415-2, SCR110415-3, SCR110415-4	11/4/15
These can be found at: http://www.centurylink.com/wholesale/cmp/cr/crnumber_system_index.html	
CR Presentation at CMP Meeting	11/18/15
LSR Consolidation Plan due	1/4/16
Initial Release Notification (for SCR110415-1 and SCR110415-2)	1/4/16
Initial Retirement Notice (for SCR110415-3 and SCR110415-4)	1/4/16
LSR Consolidation Plan Review Meeting	REVISED 1/27/16

Consolidation Plan Milestone	Date
Extended Customer Comment Window for Initial Release Notification, Initial Retirement Notice and Consolidation Plan REVISED	2/11/16
CenturyLink issues response to CLEC comments and Final Retirement Notice, including the Final version of the LSR Consolidation Plan REVISED	3/7/16
3 rd Party Facilitator Selected NOTE: The CenturyLink 3 rd Party Facilitator recommendation was provided during the March 2016 CMP monthly meeting.	3/16/16
Draft Interface Tech Specs	8/12/16*
Comment cycle Starts	8/12/16*
Tech Specs Walk-through(s)	8/23/16* and 9/7/16
CLEC Comments Ends for Interface Tech Specs	9/16/16*
Final Interface Tech Specs	9/30/16*
DATES REVISED BELOW TO SHOW TO BE DETERMINED (TBD) UNTIL THE RELEASE TO PRODUCTION DATE IS FINALIZED	
L&P Volume Testing	TBD
(New) GUI Initial Release notice	TBD
(New) GUI Draft Release notes	TBD
Product Process Notification associated with Level 2 OSS changes	TBD
CLEC comments due on (New) GUI Release Notes	TBD
CLEC comments due on Level 2 OSS Product Process changes	TBD
Training available	TBD
GUI Final Release Notice	TBD
Final Notice For Level 2 OSS Product/Process Changes	TBD
Customer Testing Begins with LSR Consolidation Functionality (120 Days)	TBD
Customer Testing Ends	TBD
Customer Go/No Go Vote	TBD
Eastern Region Release to Production REVISED	No earlier than First Quarter 2020

* **REVISED DATE**

BILLING OUTPUT

May include any/all of the following: ASCII, Paper, EDI, BOS BDT, internet downloadable files (Billmate, BOS BDT or a print image of bill).

Ensemble Introduction - Eastern Region (see Milestones Timeline below for LSR Project Consolidation Plan)

Initial Ensemble Release Notification Issued	January 4, 2016
Planned Ensemble Production Date – Eastern Region	REVISED No earlier than First Quarter 2020

*** REVISED DATE**
NOTE: All existing Eastern accounts are converted via a flash cut. All ongoing LSRs will be processed through EASE and all subsequent bills will be generated from Ensemble

CRIS Retirement - Eastern Region (see Milestones Timeline below for LSR Project Consolidation Plan)

Initial CRIS Retirement Notification Issued	January 4, 2016
Planned CRIS Production Retirement – Eastern Region	REVISED No earlier than First Quarter 2020

*** REVISED DATE**
NOTE: All existing Eastern accounts are converted via a flash cut. All ongoing LSRs will be processed through EASE and all subsequent bills will be generated from Ensemble.

Currently there are no planned Releases for the following Systems:

- | | |
|----------|----------------------|
| CEMR-MTG | IMA |
| DLIS | Loss and Completions |
| Billing | MTG |

The CenturyLink OSS Release Calendar includes tasks from the CLEC-CenturyLink Wholesale Change Management Process Document available at <http://www.centurylink.com/wholesale/cmp/index.html>. Proposed release dates provided are targets. Changes may occur during an OSS release lifecycle that could impact target dates. If target dates are updated, the CenturyLink OSS Release Calendar will be updated to reflect the revised target release dates.

Issued By	CenturyLink Wholesale Change Management Process (CMP)
Business Unit	CenturyLink Wholesale Program
Effective Date	1/12/18
Publication Location	http://www.centurylink.com/wholesale/cmp/teammeetings.html

Attachment N – Walk On Items

February Monthly CMP Meeting

- February 21, 2018
- Time: 9:00 AM – 10:00 AM MT
- CMP CR Submission Deadline – February 7, 2018